

Products2U Privacy Policy

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General

By signing up and using Products2U services, you are deemed to have read and accepted the practices described in this Privacy Policy.

The following Privacy Policy describes how we, Products2U (Operated by Products2U Sdn Bhd and affiliates, “we, “us” or “our”) collect, store, use, process, retain, transfer, disclose and protect your Personal Information. This Privacy Policy applies to all users of our applications, websites), services, or products (“Applications”), unless covered by a separate privacy policy.

References to Products2U in this statement include Products2U services, websites, apps, software, mobile applications and devices and affiliates.

Under Products2U Privacy Statement, we cover the following:

1. Personal data we collect
2. How we use your personal data
3. Security on Information
4. Justifications we share your personal data
5. Accessing and controlling your personal data
6. About cookies, tracking codes and similar technologies
7. Products2U account and identifier
8. Regular updates to the privacy

Personal Data We Collect

We receive and store any and all information you enter on our application/ website or provide us in any other manner. You provide most of such information upon registration with us and when you search, buy, post, participate in a questionnaire, or communicate with customer service. We use the information that you have provided for such purposes as responding to your requests, customizing future shopping for you, improving our services, and communicating with you.

We may receive information about you from other sources and add it to our account information. Examples of such information may include updated delivery and address information from our couriers or other third parties, which we may use to update our records.

How We Use Personal Data

Products2U uses the collected data to provide you the products and services we offer. This will include using the data to improve and personalize your experiences. We may also use the data to communicate with you for closer support relationships, for example, to inform you about your account, security updates, latest notifications and product information. And we use the data to promote more relevant value-added services in products offered by third parties engaged with Products2U. However, we do not use what you have provided for means to target ads to you without your consent or authorization.

Security on Information

We protect the security of your information during transmission by using a high level of encryption technique. It is also very important for you to protect against unauthorised access to your password and to your computer. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any Personal Information you might have with us has been compromised), please immediately notify us.

Justifications We Share Personal Data

We share your personal data with your consent or as necessary to complete any transaction or provide any product you have requested or authorized. We also share data with Products2U controlled affiliates and subsidiaries; with vendors working on our behalf; when required by law or to respond to legal process; to protect our customers; to protect lives; to maintain the security of our products; and to protect the rights or intellectual property of Products2U.

Accessing & Controlling Your Personal Data

As part of the Personal Data Protection Act Malaysia 2010, you can view or adjust your personal data for many Products2U products or otherwise a customer support request can be possible. You can also indicate make choices about Products2U's collection and use of your data. How you can access or control your personal data will depend on which products you use.

You can always choose whether you wish to receive promotional email, SMS messages, telephone calls and postal mail from Products2U.

Cookies, Tracking Codes & Similar Technologies

Products2U uses cookies, tracking codes (which stay within your device) and similar technologies to provide our products and online services and help collect data. Cookies allow us, among other things, to store your preferences and settings; enable you to sign-in; provide interest-based advertising; combat fraud; and analyze how our products and online services are performing.

We may also use technologies to help deliver cookies and gather usage and performance data.

You have a variety of tools to control cookies and similar technologies, including controls to block and delete cookies and controls from some third-party analytics service providers to opt out of data collection, however it will not be Products2U's responsibility that it may impact your experiences with our products.

Products2U account and identifier

With an Products2U account or identifier, you can sign into Products2U products, as well as those of select Products2U Partners. Signing into your account or identifier can enable improved personalization, provide seamless and consistent experiences across products, services and devices, and help you access and use cloud data storage and other enhanced features and settings.

When you sign into your account or identifier to access a product, we create a record of that sign in. If you sign into a third-party service with your Products2U account, you will be asked for consent to share the account data required by that service.

Regular updates to Privacy Statement

Products2U reserves the full rights to keep the privacy statement and policies updated from time to time. This is done through our internal legal review process, assessment and management approval before publishing the final. We will do our best to keep users aware of the updates. However, users are always encouraged to follow up changes or additions in the privacy frequently.